

Ai Core Competencies

Applicant Insight Powerful Insight from People You Trust!

The Ai Focus

- Extensive Service Offering
- Global Capabilities
- Timely, Accurate Information
- “Wow-Factor” Customer Service
- Exceptional Quality Control Standards
- Legal Compliance Support
- Custom Integrations with HRIS & ATS
- Security & Consumer Protection
- A Culture of Integrity & Teamwork

**Access to Ai WebTools
Available 24 hours a day
7 days a week**

**Headquarters Hours
of Operation:
Monday through Friday
8 AM until 8 PM EST**

Applicant Insight is a leading provider of background screening and substance abuse testing both domestically and internationally. Ai is a single source provider, providing full-spectrum program management accompanied by experience, an extensive services offering and sophisticated technology.

With programs developed specifically for key industries, including insurance, financial, transportation, staffing, education and healthcare, Ai is able to extend a superior solution to facilitate confident staffing decisions.

Timely, Quality Controlled Information

Ai has exceptional quality control standards in place. The success of our methods speaks to our sound ability to deliver accurate information as quickly as possible. We are committed to being the industry’s most authoritative and credible provider of accurate, timely and compliant information.

Technology

Ai possesses cutting edge technology and the ability to interact with organizations at their technology level. Ai develops, maintains and continually advances our technology infrastructure to ensure reliable, consistent service.

- HR-XML Certified
- Web-Based Ordering & Result Retrieval
- Bulk Imports & FTP Transactions
- Integrations with ATS & HRIS Systems
- Custom Data Exchanges

Compliance

Ai and the users of its services are regulated and strictly adhere to the guidelines established under the Fair Credit Reporting Act (FCRA) in addition to other applicable federal and state laws. Ai supports the compliance of our clients through complimentary consultation related to disclosures, authorizations, adverse action procedures and other applicable areas of compliance.



Key Affiliations



Ai Competencies



Security

Ai possesses an extensive Security Plan to safeguard sensitive information. Ai's facility and systems are subject to rigorous standards.

Physical Security

Ai observes Multi-Layer Security Protocols including alarm key code, biometric access, motion sensors, key card access, video surveillance and extensive screening requirements for all Ai employees.

Data Security

Ai possesses a team of knowledgeable IT personnel who continuously monitor Ai's systems to ensure that sensitive information is protected. Ai's systems are protected by an industry leading Firewall and Intrusion Detection System (IDS). The Ai website and web-based interfaces utilize Secured Socket Layer (SSL) protocol to provide data encryption (128-bit) and server authentication via digital certificates provided by VeriSign. Ai maintains two off-site data centers, each protected by multi-layered security protocols. ISP connectivity is provided via multiple services with redundant access points. Ai also has a tested disaster recovery plan which includes redundancy through system spares.

Privacy

Ai's privacy statement details our philosophy on the handling of private information entrusted to us on a daily basis.

Unique Web-Based Ordering & Reporting Solutions

Ai has developed its state of the art Web Tool based on client feedback, the result is a feature-rich, easy to use client interface that provides enhanced decision-making tools:

- ❖ **Report Adjudication (pass/fail)** based on standard or customized criteria.
- ❖ **Automatic generation of adverse action & positive drug testing consumer disclosures.**
- ❖ **Multiple Permission Levels** to enable data sharing with multiple locations or business units.
- ❖ **Color coded results** of individual searches for easy identification of derogatory information and items requiring attention.
- ❖ **Internal programmable automation** to ensure program consistency at all hiring levels.
- ❖ **Exceptionally user-friendly point and click system.**

Experience

Founded in 1990, Ai has grown into an industry leader providing vertically integrated, single source solutions in both regulated and non-regulated sectors. Our successful growth is attributed to business condition adaptability, forward thinking implementation of new technology and consistently integrating advanced screening solutions to enhance our business model.

Today, we provide a multi-faceted, nationwide, single source screening solution to over 5,000 clients nationwide and process approximately 1,000,000 background checks each year. Ai manages six successful business partnerships representing the Purchasing, Transportation, Executive Search, HR Consulting, Guard Services, Building Services, and Risk Management Industries. Our clientele range from small business owners to government entities to Fortune 1000 corporations representing industries such as insurance, transportation, healthcare, staffing, education and financial.

Client references are available upon request.

Mission

Ai's Mission is to acquire long-term customer relationships by being the industry's most authoritative and credible provider of accurate, timely, and regulatory compliant information to customers who require decisional information.



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