

Web COC Electronic Chain of Custody

Applicant Insight Powerful Insight from People You Trust!

The Ai Focus

- Extensive Service Offering
- Global Capabilities
- Timely, Accurate Information
- “Wow-Factor” Customer Service
- Exceptional Quality Control Standards
- Legal Compliance Support
- Custom Integrations with HRIS & ATS
- Security & Consumer Protection
- A Culture of Integrity & Teamwork

Access to Ai WebTools & Web COC

Available 24 hours a day
7 days a week

Headquarters Hours
of Operation:
Monday through Friday
8 AM until 8 PM EST

Applicant Insight provides an electronic chain of custody process for both Quest and LabCorp. These innovative tools produce an electronic, non-regulated chain-of-custody (CCF) form. Register today to start taking advantage of the convenience, quality and service of Web COC!

Convenience

- ❖ Eliminates the need to order and stock pre-printed forms for urine, hair, oral fluid, blood and rapid tests.
- ❖ Web COC enables collectors to print non-regulated COC at varying times during the collection process to accommodate facilities with or without PC access in the collection area.
- ❖ One-time entry of donor information: pre-registered donor's account/location number, demographic information and test request will automatically load into Web COC.
- ❖ Donor registration process creates a unique identification number that the donor may bring to the collection site, allowing the collector to simply enter the number and retrieve the donor registration.
- ❖ Collector's name associated with the login user ID is pre-populated in Web COC.
- ❖ Those who perform collections at multiple locations can access applications from any Internet-ready PC with a high-speed connection.
- ❖ Ideal for non-regulated post-accident or emergency tests, since the COC form is created on site.

Quality

- ❖ Can reduce the incidence of incomplete COC documentation by means of a system-guided collection process.
- ❖ Reduces the time a collector spends completing documentation to correct incomplete non-regulated COC forms.
- ❖ Replaces illegible handwritten COC entries with an electronically printed form.
- ❖ Assures submission of necessary collection site data to issue payment for collections.
- ❖ Collectors may view, print or save PDFs of specimen collection training guides for non-regulated urine, hair and oral fluid testing.

Service

- ❖ Reduces calls from customers seeking a copy of a COC form, since they can view laboratory-scanned COC form images online.
- ❖ Reduces call to verify completion of collection since customers receive e-mail notifications of collection completion or donor “no show”.



Michael Allen
President

(916) 370.7849
www.hrallencs.com
mallen@hrallenconsulting.com